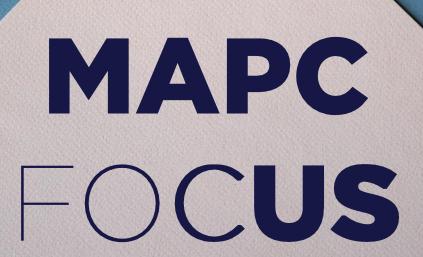
www.mapchelp.com

AR CY OSS



# Please note that these are MUST READ TOPICS and NOT THE ONLY READ Topics

Also, the Guesses are
not expected to be exact
I used my logic of analysis
and you can
follow it at your discretion

Just one request....kindly don't ask for any clarification regarding this document Please use it as per your understanding Thank you!!

www.sprigseason.in / www.MAPCHELP.com

# ORGANIZATIONAL DEVELOPMENT MPCE - 033

Year	Block 1	Block 2	Block 3	Block 4
June 15	10,6,3	10,6,6	10,6,6	10,3,3
	24%	28%	28%	20%
Dec 15	10,6	10,6,6	10,6,3	10,6,3,3
	20%	28%	24%	28%
June 16	10,6,3,3	10,6,6	10,6	10,6,3
	28%	28%	20%	24%
Dec 16	10,6	10,6,6	10,6,3	10,6,3,3
	20%	28%	24%	28%
Dec 16(s)	10,6	10,10,6	10,6,3,3,3	6,6
	20%	33%	32%	15%
June 17	10,6,6,3	10,6,6	10,6	10,3,3
	32%	28%	20%	20%
Dec 17	10,6,6	10,6,6,3	10,6,3	10,3
	28%	32%	24%	16%
June 18	10,6,3	10,10,6,6,3	10,3	6,6
	24%	44%	16%	15%

1 <sup>st</sup> Priority		
Block	Unit	
1	4	
2	1,2	
3	3	
4	4	
51% of Questions		
41 Marks		

2 <sup>nd</sup> Priority			
Block	Unit		
1	2		
2	3,4		
3	**		
4	3		
27% of Questions			
21 Marks			

3 <sup>rd</sup> Priority		
Block	Unit	
1	1,3	
2	**	
3	1,2,4	
4	1,2	
22% of Questions		
17 Marks		

It has been observed that Block 2 is the most important as more than 1/3 questions in the exam comes from these only, so you should not miss this Block at any cost

Block 1, Unit 4 and Block 3, Unit 3 are the most important as approx. 25% questions in the exam were from these unit only

www.sprigseason.in / www.MAPCHELP.com

#### **Block-1 Introduction of Organisational Development**

#### **Unit 1 – Definition and Introduction to Organisational Development**

- Organisational Development
- Definitions of Organisational Development
- Goals of Organisational Development
- Importance of Organisation Development

#### **Unit 2 - Foundations of Organisational Development**

- Organisational Development Process
- Values

#### **Unit 3 - Conceptual Framework of Organisational Development**

- Global Orientation
- Multinational Orientation

#### **Unit 4 - First Order and Second Order Change in Organisational**

#### **Development**

- Action Research
- Team Building
- Process consultation
- The Survey Feedback Process
- Job Design
- The Job Characteristic Approach
- Second Order Change in Organisational Development

## Block-2 Assumption, Beliefs and Values in Organisational Development

#### **Unit 1 - Participation and Empowerment**

- Participation
- Benefits of Participation
- Programmes to Promote Participation
- Empowerment
- Benefits of Empowerment
- Determinants of Empowerment
- Characteristics of Empowered Organisation
- Techniques for Empowerment
- Role of Managers in Participation and Empowerment

#### **Unit 2 - Team and Teamwork**

- Team
- Types of Team
- Creating high performance team

#### **Unit 3 - Parallel Learning Structures**

- Parallel Learning Structures
- Features of Parallel Learning Structures

#### **Unit 4 - A Normative Re-Educative Strategy For Change**

- Organisational Change
- Resistance to Change
- Strategies to Overcome Resistance to Change
- Normative Re- educative Strategy for Change

#### **Block-3 Analysing and Managing the OD Process**

#### **Unit 1 - Components of Organisational Development (OD) Process**

• The Process of Organisational Development

#### **Unit 2 - Diagnosing the System, Subunits and Process**

- Phases of Diagnosis
- Marvin Weisbord's 'Six Boxes Model'

#### **Unit 3 - Models for Managing Change**

- The Concept of Change
- Preparation before Implementing Change
- Resistance to Change
- Strategies for Change
- Kotter's Eight Step Plan for Implementation of Change
- Marvin Weisberg "Six Box Model"
- Greiner's Model
- Burke and Litwik Model of Organisation Change

#### **Unit 4 - Programme Evaluation Process in Organisational Development**

- Definition and Concept of Programme Evaluation
- Types of Evaluation
- Donald Kirkpatrick Model
- Jack Philip ROI Model

#### **Block-4 OD Interventions**

### **Unit 1 - Definition, Factors to be Considered, Nature and Classification of OD Interventions**

- Definition and Concept of OD Interventions
- Major "Families" of OD Intervention Activities

#### **Unit 2 - Selection and Organising of Intervention Activities**

- Factors that Impact the Success of OD Interventions
- Definition of Effective Interventions
- Steps in Designing the Intervention Strategy

#### **Unit 3 - Typology of Interventions Based on Target Groups**

• Interventions Related To Total Organisations (15 points)

## Unit 4 - Human Process Interventions: Individual Group and Inter-Group, Coaching, Counseling, Training, Behavioural Modeling, Mentoring, Motivating Etc

- Characteristics of OD Programme
- Individuals and the OD Programme
- Education in Decision Making, Problem Solving, Planning, Goal Setting in
- Coaching and Counseling
- Mentoring
- Motivation