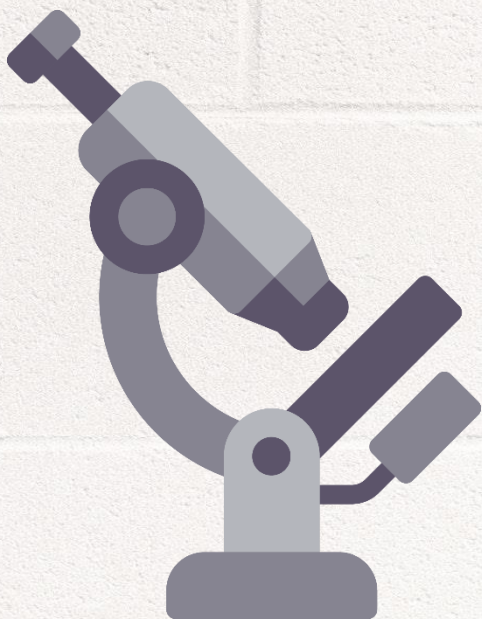


IGNOU MAPC Dec 18 Exam

DIAGNOSIS

MPCE –031

ORGANIZATIONAL BEHAVIOUR



www.MAPChelp.com

No. of Printed Pages : 2

MASTER OF ARTS (PSYCHOLOGY)

Term-End Examination

December, 2018

MPCE-031 : ORGANIZATIONAL BEHAVIOUR

Time : 2 hours

Maximum Marks : 50

- Note :
- (i) All sections are compulsory.
 - (ii) Instructions for each section are given in the respective sections.

SECTION - A

Answer any two of the following questions in
about 450 words each : 2x10=20

1. Define work motivation. Describe the characteristics and process of work motivation. 10
2. Analyze the meaning of an organization in terms of morgan's eight metaphors. 10
3. Discuss the various characteristics and approaches of leadership. 5+5
4. Analyze the reinforcement theory of motivation and discuss the implications of the theory for managers. 10

SECTION - B

Answer any four of the following questions in about 250 words each :

4x6=24

5. ✓ Explain the goals of organizational behaviour. 6
6. ✓ Discuss the custodial model of organizational behaviour. 6
7. ✓ Differentiate between primary and secondary motives. 6
8. ✓ Explain the components of organizational commitment. 6
9. ✓ Discuss the significance and drawbacks of Quality Control Circles. 6

Get Solved Question Papers on www.springseason.in

SECTION - C

Write brief notes on any two of the following in about 100 words each :

2x3=6

10. ✓ Extrinsic and Intrinsic job satisfaction. 3
11. ✓ Sources of interpersonal conflict. 3
12. ✓ Porter - Lawler model. 3

Q No	Focus Prediction	ERR Priority	Que Repeat	Marks
1	YES	1	YES	10
2	NO	3	YES	10
3	YES	2	YES	10
4	YES	1	YES	10
5	NO	2	NO	6
6	YES	1	YES	6
7	NO	1	YES	6
8	YES	3	YES	6
9	YES	1	NO	6
10	NO	3	NO	3
11	NO	1	NO	3
12	NO	3	NO	3

Success Rate of ERR for Dec 18 Exam Priority 1 + Priority 2

With Options		Without Option	
Out of 79 Marks		Out of 50 Marks	
Marks	Percentage	Marks	Percentage
57	72%	47	94%

Success Rate of MAPC Focus for Dec 18 Exam

With Options		Without Option	
Out of 79 Marks		Out of 50 Marks	
Marks	Percentage	Marks	Percentage
48	61%	38	76%

Question Repeat for Dec 18 Exam

With Options		Without Option	
Out of 79 Marks		Out of 50 Marks	
Marks	Percentage	Marks	Percentage
58	73%	38	76%

Unit	1	2	3	4	Total
Block					
1	10	6	**	6	22
2	3	10,6	10	6	35
3	10	**	**	3	13
4	**	**	3	6	9
Total	23	22	13	21	79

Guessing For Dec 18 Exam was

1 st Priority	
Block	Unit
1	4
2	2, 3
3	2,4
4	4
53% of Questions	
42 Marks	

2 nd Priority	
Block	Unit
1	2,3
2	**
3	1
4	1,2
35% of Questions	
28 Marks	

3 rd Priority	
Block	Unit
1	1
2	1,4
3	3
4	3
12% of Questions	
9 Marks	

Actual Marks in Dec 18 Exam

41 Marks
52%

16 Marks
20 %

22 Marks
28 %